

THE TOP 10

Most Critical Questions You Want To Ask Your Potential Roofing Contractor



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Is the company insured?
(General liability? Worker's
compensation?)



Does the company have
manufacturer certifications?



Did the contractor provide an
estimated lead time and
duration of the project?



Did the contractor provide a
thorough roof/attic inspection
and take "before" photos?



Did the contractor produce a
detailed scope of work? (Work that
will be done, steps taken to
completion, installations provided)



Did the contractor walk and
inspect your roof?



Did the contractor inspect
your attic and decking?



Does the company have a good
reputation? (Reviews, in business
for an ample time, etc.)



Do you feel comfortable
working with this company?



Did the contractor allow you to
voice any questions or concerns
you may have had during the
estimation process?

Roofing projects can be intimidating, and choosing the right company to complete the job for your home can be difficult. It's simple, really. You're valued. Being grateful for our potential and current customers, your best interests will always be kept at heart.

So, in order to make your job a little easier, use this checklist of the most important requirements as a guide for the company you choose to hire to work at your home.

When you have made a decision and are ready to get your roofing project started, give me a call and I will get you on our schedule.

FREQUENTLY ASKED QUESTIONS

Will There Be A Direct Line Of Communication During The Project?

Being on the receiving end of a large home improvement project can be nerve wracking, especially if you are uncertain if there will be a direct line of communication between yourself and the contractor throughout the project. A reputable company trusts that their contractors and on-site managers will be in contact with you as often as you may need, no matter the time, no matter the place.

What's The Plan For Project Safety, Management, And Clean-up?

Project safety precautions, management, and clean-up protocols will vary from company to company. No matter what policies the company you hire follows, it is their job to explain the steps they take in a clear and concise manner. Your contractor should always keep you up to date with the measures they take.

What Happens If I Have Any Issues After The Project Is Done?

The company you choose should be completely transparent when it comes to their insurance and warranty policies. Should you have any issues following the completion of the project, contact the company with any questions. The company will have a specific process they follow when handling this type of service. At any reputable company, you will be their main priority and they should handle any dissatisfaction within a timely manner.

What's The Close-out And Invoicing Process?

Once the project is completed, reputable contractors provide walk-through inspections with the homeowner to ensure the job was done correctly. Any additional costs should've been covered prior to invoicing. Your property should be left clean and free of debris and without damage. Ultimately, you should be completely satisfied with the work completed on your home.

If Additional Work Arises, How Will They Handle Change Orders?

Sometimes roof damage can be more extensive than the contractors originally thought during the estimation process. It is the company's responsibility to keep you up to date on any new or unexpected developments during the project.

